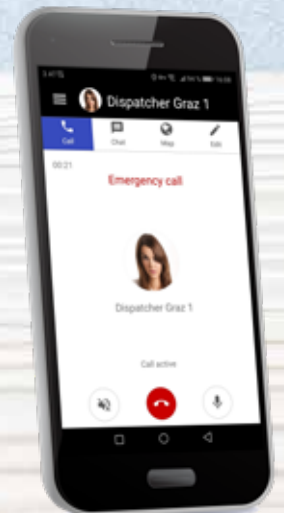


Voxtronic.



Conex™ Dispatch

Operator position for operative communication





Operator position for operative communication

Conex™ Dispatch enables easy and safe operation of all communication equipment even in stressful situations.

Conex™ Dispatch is available as desktop application and mobile app for Android.

The screenshot shows the Voxtronic Conex interface. At the top, there's a status bar with 'GSM-R V2.1.30', 'Emergency Call', and the time '10:43' on '12.04.2019'. Below this is a call log table with columns: Subscriber, Direction, Call start, Duration, Priority, and Status. The log shows three entries for 'First Dispatcher' with call start times of 10:35:18, 10:34:35, and 10:02:20. Below the log are tabs for 'Bf.PAM', 'Bf.WULKA', 'FDL', and 'PhoneBook'. The 'Bf.WULKA' tab is active, showing a grid of application buttons like 'Telefon', 'FDL Pam', 'Salzburg', 'Train Station', 'Anna Kurz', 'First Dispatcher', 'GSM-R Train', 'Service Station 3', 'Bernhard Schranz', 'KAA', 'Second Dispatcher', 'Trainstation East', 'FDL Wulka', 'KAA PBX', 'Train Radio', and 'WulkaRole DR_WUL...'. On the right side, there's a 'Current conversations' panel with 'Active Calls' showing 'First Dispatcher' and 'FAA'. Below that is a 'Numeric keypad' with numbers 1-9, *, 0, #, and function keys like 'R' and a call button.

Conex™ Dispatch can interact with communication subscribers at any time, make important announcements and calls as well as have access to recordings.

Applications

Access to supporting applications such as: call recording, video, GIS, and more.

Role management

Supports the flexible use of roles at different workstations.

Features

Quick access to key communication systems such as GSM-R, operational telephony, radio, etc.

Journal

List of all incoming, outgoing and unanswered calls.

Direct access

Individual speed dial.

Current conversations

All active conversations at a glance.

Numeric keypad

Standard and advanced telephony functions (group call, GSM-R functions, PTT key, etc.).

Smart Communication.



Benefits

The dispatcher, as the central coordinator, communicates with all task forces and executing agencies, keeping track of all actions. The user friendly interface of Conex™ Dispatch supports fast, reliable, and cross-technology communication with relevant employees and emergency forces.

GSM-R, TETRA and DMR communication

Direct connection to the GSM-R and digital radio networks.

Support of many operating modes

Telephony, local battery, tunnel emergency call, analog and digital radio, public address system, etc.

Individual role management

Use of roles across different locations.

Instant recall

Legally compliant documentation of the workstation.

Centralized management

All operator positions are managed centrally.

Address book management

Individual and central telephone book for all dispatchers.

GIS integration

Direct integration of external geoinformation systems.

Video integration

Video telephony, video conferencing and video surveillance.

Mobile

With the Dispatcher's Android app you are flexible, mobile and always reachable.

Conex™ Dispatch is an application based on Voxtronic Conex™, Operate™ und Join™.

User Friendly.



Voxtronic.



About us

Voxtronic develops secure communication products and solutions for enterprises with high security requirements and critical infrastructure, organisations in public safety, public transport, military, maritime, financial services and industry, using the latest technologies.

Smart dispatching

Operate™ controls the optimal handling and information flow in business processes.

Gateways for special applications

Join™ combines technologies, interfaces and protocols.

Solutions for secure documentation

voxlog® professional records communication processes for compliance with legal requirements, content clarification and quality assurance.

Public address system (PA)

SmartAmp™ - the intelligent electroacoustic system in IP technology for the acoustic irradiation of buildings and outdoor areas.

Alerting, notification and conferences

Applications for emergency crews as well as specialists according to defined scenarios.

Certificates

- ISO 9001
- ISO 14001
- ISO 27001

Voxtronic.

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