

Voxtronic.



voxlog[®] professional

Documentation of communication processes



Recording & documentation of communication processes

voxlog® professional documents incoming emergency calls, missions, incidents and communication processes for preservation of evidence, legal compliance, clarification of communication content as well as quality assurance.

voxlog® professional fulfills all requirements for a modern recording and documentation system for communication processes in control centers, communication centers, vehicles and emergency forces.

Documentation

Audio-, Video- and Data of security related communication processes are documented in compliance with legal requirements.

Recording

Data streams are recorded using the latest IP technology.

Analog and digital

Recording and evaluation of analog, digital and VOIP telecommunication as well as radio traffic of analog and digital radio systems (analog radio, marine radio, EDACS, GSM-R, TETRA).

Video, Images, Documents

Video systems and surveillance cameras, bodycams, office cams, dashcams etc. are documented in compliance with legal requirements and supplementary information such as call and connection data, geographical information and operation documents.

Smart Communication.



Benefits

voxlog[®] professional: Central management of all system components, common role management and uniform operating concept provide up-to-date process management. Current standard, interfaces and protocols enable integration into a complex system network.

The uniform operating concept, a common role management across all applications as well as the possibility of virtualization make the systems extremely service-friendly and therefore offer:

Compliance with regulations

Recordings are usable before court by encrypted and tamper-proof storage according to legal or operational requirements.

Increase in public security

Documentation of missions, interrogations, emergency calls, incidents and threatening situations.

Quality assurance

Optimization of the communication processes in the call center and documentation of business agreements.

Cost optimization

Space, energy and resource savings by operating in a virtual environment.

Increase system availability and data security

Redundant recording and decentralized architecture enable maximum availability.

Preservation of evidence

Intrinsic safety of emergency services, documentation of mission authority.

User Friendly.



Key features

Due to its open architecture, voxlog® professional is adaptable to special requirements and requests as well as customized functions.

Recording functions

- Automatic and manual recording control
- Short term documentation (InstantRecall)
- Original recognition with configurable definition
- Encryption of records with extensive password function
- Screen monitoring and recording
- Archiving

Replay functions

- Instant replay
- Pending call replay (PCR)
- Live monitoring
- Playback multiple recordings
- Play ongoing conversations and conferences
- Search and filter with configurable automatic pre-filters

Interfaces

- Recording interfaces (IP, TDM, analog)
- Connections to radios and systems
- System interfaces for gateways, external system units and third-party systems
- Webinterface for integration of complex dispatching systems

Management functions

- Role management
- Multi-eye principle
- Threatening phone call management
- Emergency call monitor
- Incident management

Easy To Expand.



Other features

IT systems have increasing security requirements. voxlog® professional supports the customer with a modern security architecture. Data is encrypted and protected against manipulation.

Analyses

Evaluation and interpretation of data telegrams
Communication party identification
Logging and reporting (KPI's)

Additional functions

Free seating authentication
Integration of external databases
Export of data for evaluation and backup
voxmemory™ secure cache for subsequent and complete recording
voxflow™ management with index support for linking additional data with records
Project management

Security.

voxlog® professional is an application based on Voxtronic
Conex™, Operate™ and Join™.

Voxtronic.



About us

Voxtronic develops secure communication products and solutions for enterprises with high security requirements and critical infrastructure, organisations in public safety, public transport, military, maritime, financial services and industry, using the latest technologies.

Smart dispatching

Operate™ controls the optimal handling and information flow in business processes.

Gateways for special applications

Join™ combines technologies, interfaces and protocols.

Solutions for secure documentation

voxlog® professional records communication processes for compliance with legal requirements, content clarification and quality assurance.

Public address system (PA)

SmartAmp™ - the intelligent electroacoustic system in IP technology for the acoustic irradiation of buildings and outdoor areas.

Alerting, notification and conferences

Applications for emergency crews as well as specialists according to defined scenarios.

Certificates

- ISO 9001
- ISO 14001
- ISO 27001

Voxtronic.

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